

OVERVIEW:

Your enthusiasm and passion for delivering aquatic programmes and assisting with the day-to-day operations of high-quality leisure facilities will be driven by a commitment to deliver outstanding services that are valued and embedded in local community life, improving the enjoyment, health and wellbeing of local people. Contributing to the provision and design of innovative and modern activities and multi-sports venues, you will enhance opportunities for our venues to flourish by maximising capacity and becoming a thriving, customer-focussed facility.

Working within a performance management and continuous improvement framework, the postholder will strive to exceed the expectations of the organisation's Strategic Framework and promote the importance of people in delivering our values:

- **Be honest:** demonstrating integrity and respect
- **Engage:** inclusivity with our people, partners and stakeholders
- **Strive:** be ambitious and aspire to continuous improvement
- **Take responsibility:** own it and be accountable

KEY ACTIVITIES:

Your key tasks and areas of responsibility are outlined below.

You will;

1. Assist with the day to day operations, maintenance and cleaning schedule at one of our Aquatic facilities:
 - Loudoun Leisure Centre
 - Doon Valley Leisure Centre
 - Galleon Leisure Centre
2. Carry out lifeguarding duties in line with the Royal Lifesaving Society guidelines and support the RLSS Approved Training Centre Coordinator, ensuring compliance.
3. Organise, prepare and deliver a wide range of planned programmes, activities, events, workshops and services such as public, family and lane swimming, adult and kids sport and activity sessions, birthday parties 'Rookie Lifeguard', 'Learn to Swim' and school swim lesson programmes.
4. Provide high quality customer and visitor engagement and provide customers with clear and accurate information on venues and services in order to best serve the needs of our communities.
5. Provide communications for social media messaging and also contribute ideas and content for website and newsletters
6. Maintain successful and productive partnerships that will have a positive impact on the service and the community particularly with local providers such as;
 - East Ayrshire Council
 - N.H.S
 - Locals clubs and Community Groups