

Relief Mobile Community Responder (Green Team)

Various, Orkney Mainland

At a glance:

Grade: E

Salary: As per advert

Allowances:

- Distant Islands Allowance

Job Purpose:

Your work will include to provide a Community Care Alarm Responder service to individuals living in the communities of Orkney. Providing short-term support to individuals following discharge from hospital and delivery of support to prevent hospital admissions. Assisting individuals to remain at home as independently as possible and deliver services, in line with the principles of the Health and Social Care Standards.

For application support contact hrrsupport@orkney.gov.uk or call **01856 873535 ext.2250**

Benefits and Support

5.6 weeks statutory annual leave, inclusive of Public Holidays (pro-rata)	Comprehensive induction process
Potential to join Local Government Pension Scheme	Employee Assistance Programme

Main Duties and Responsibilities

Understand, promote and adhere to the Health and Social Care Standards.

Install, test, and maintain Community Care Alarms/Telecare equipment as directed.

Respond promptly to alarm calls, telecare activations from the Alarm Receiving Centre (ARC) and take appropriate action in line with service procedures. Will involve driving a small van.

Report accurately to the Alarm Receiving Centre personnel circumstances which require emergency services such as Ambulance, Police, Fire Service, GP.

Undertake routine visits to test and renew Community Care Alarms/Telecare equipment and ensure that all personal details for individuals are up to date.

Assist and advise service users in the operation of Community Care Alarms/Telecare equipment.

Assistance with personal care including bathing, dressing, oral care, continence care, personal hygiene, shaving, hand/fingernail care.

Prompting/administering of medications, assisting service users with creams/lotions, eye/ear drops and inhalers in line with medication policy and procedures.

Ensure appropriate records, including medication administration records are maintained to reflect medication interventions and are in line with medication policy and procedures.

Support individuals with meal preparation and promoting health and wellbeing in accordance with good standards of nutrition, hydration, and food hygiene.

Support mobility, including the use of mobility aids and equipment.

Promote and encourage physical activity in line with Care About Physical Activity principles.

Enable individuals to maintain household management and security of their premises i.e. reminding them to ensure doors are closed securely

Work effectively with others including housing colleagues, health colleagues and other professionals to ensure the best outcomes for individuals.

Take part in frontline staffing events, team meetings, supervisions, and good conversations as and when required.

Provide written reports on visits and incidents as directed, ensuring computerised records are updated in a timely manner and where appropriate escalate to line managers.

Support individuals requiring increased support at home post hospital discharge and to prevent hospital admissions.

Where required to undertake shopping, post holder will be responsible for cash/payment methods on behalf of purchaser.

Responsibilities for All

Embody the Council Values of Accountable, Reliable, Considerate and Collaborative.	Participate in team meetings, 1 to 1s, supervision and good conversations process
Handle all information in confidence and in line with Data Protection requirements	Comply with the Council Employee Code of Conduct
Work safely to prevent risk to yourself and others	Comply with relevant professional body codes of practice/conduct
Ensure Equality, Diversity and Inclusion	Any other duties appropriate to your grade
Undertake mandatory and relevant training and development	Where required Support the Council's emergency response

Skills and Requirements

Must have

SVQ 2 (SCQF Level 6) in Health and Social Care or other equivalent level qualification accepted by SSSC for registration or requirement to achieve within 3 years of appointment.

Registration with the SSSC is required within 3 months of taking up post.

Ability to treat people with dignity, respect, and compassion.

Ability to demonstrate good written and verbal communication skills.

Ability to follow technical instructions.

Show a basic understanding of health and safety for yourself and others including risk assessment.

Hold full current UK Driving Licence, for driving car/small van.

Requirements of the Role

Disclosure/PVG:	PVG Adults	Convictions to Declare:	All
Politically Restricted Post:	No	Sponsorship:	Possibly
Work Additional Hours:	No	Term Time Post:	No