

Job Description

School Crossing Patroller

Job Purpose
As a School Crossing Patroller, you will play a vital role in safely guiding children. You'll guide children at specific times and points, while considering other road users.

Responsibilities	
Guiding children safely across roads, whilst considering other road users	
Activity	- Maintain control over children awaiting instruction to cross - Implement the Council's School Crossing Patrol Service policy, including Health & Safety procedures
Using provided uniform and equipment for the safety of yourself, children, and the public	
Reporting any problems or difficulties to the Facilities Coordinator responsible for the service operation	
Working alongside your team with no supervisory responsibility	
Working with your team with no budgetary responsibility	
This profile is indicative of the nature and level of responsibility associated with the post. It is not exhaustive and the post holder may be required to undertake such other duties as may be necessary by the Line Manager and/or Director to meet the needs and responsibility of the Service and the Council.	

Requirements		
Experience	Have experience of breaking distances	Non Essential
Experience	Have experience working with children	Non Essential
Competency	Be punctual and responsible	Essential
Knowledge	Have knowledge of the highway code	Essential

Skill	Be able to maintain discipline at the crossing point	Essential
Skill	Have good interpersonal and communication skills	Essential
Other	Possess a valid driving license	Non Essential

Competency Behaviours	
Level:	1
Great Service We are committed to delivering Public service and working effectively with Partners, Suppliers & Stakeholders to deliver Value for Money services to external & internal customers. We use feedback to resolve complaints and inform Service improvements and accessibility. We manage & deploy (shared) Resources to deliver services that are seamless and accessible from a single point. Diversity We maintain a positive culture of respect for all employees, customers, partners & stakeholders feel valued as individuals, can give their best and participate in Services. We embrace the values & benefits of a diverse living and working environment. Change We work constructively together and in collaboration with customers, staff, partners and stakeholders to prepare & equip ourselves for the future. We use recognised change models to plan & implement service changes and reflective Is to enable modernisation, continuous improvement, & problem solving. Communication We aim to use clear, unambiguous language that enables an accurate exchange of relevant, factual information and which is appropriate to the audience. It avoids misinformation which can lead to mistakes and undermine our trust in each other. Meaningful communication underpins all our activities, meetings, plans and customer interactions and enables us to be more effective in all aspects of work. Working Together We work constructively together, putting our customers & staff at the heart of what we do. We build an ethos of collaboration, mutual respect & knowledge sharing to enable productive discussions which are critical to achieving service improvement & change that delivers SBC Priorities & outcomes. Performance We understand the expectations of our individual & team roles. Employees feel engaged and enabled. We identify development needs and how they support delivery of SBC priorities, value commercial awareness, understanding the financial, budget and supplier impact on performance. We value and seek constructive feedback to inform performance improvements.	

Digital Innovation & Solution Focused Statement

Scottish Borders Council is committed to excellence and continuous improvement through the transformative power of digital solutions reinforcing our commitment to excellence, sustainability, enhancing our work practices and enriching our support to the community. As digital innovation evolves, our organisation is dedicated to integrating these advancements in a manner that aligns with our core values and strategic objectives.

All roles across the Council will actively seek and implement the latest digital solutions and technologies that can improve efficiency, productivity, and the quality of our services. Training will be provided, to ensure staff are proficient in utilising new technologies, fostering a culture of continuous learning and adaptability.

Equality Statement

Scottish Borders Council is committed to improving the diversity of its workforce to better reflect the communities we serve. We welcome applications from all minority groups and individuals who identify with one or more of the protected characteristics as defined by the Equality Act 2010. In particular from candidates who assess themselves as having a disability, under the Disability Confident Employer scheme this guarantees an interview to those individuals who meet the essential criteria of the post. All appointments will be made on merit.

Equality

Ensure that all work and outputs comply with and promotes equal opportunities and diversity.

Health and Safety Statement

All employees must take reasonable care for the health and safety of themselves, those they manage, other employees and anyone else who may be affected by their work activities carried out. Employees shall work in accordance with policies, procedures, information, instructions, and / or training received.

Job Code

Job Code

INE180