Aberdeenshire COUNCIL

Job Profile

April 2024

1. JOB IDENTITY

Post Title:	Family Outreach Worker	**Service:**	Education & Children's Services
Section:	Children's Services	**Grade:**	Care H
Reports to:	Family Hub Coordinator		

2. JOB PURPOSE

- Provide emotional and practical support and guidance to children and families in the local community. Supporting families to make positive changes in line with their own goals. Using a strengths-based approach to build trust, resilience and to reduce barriers to wider community engagement.

There is a responsibility for the post holder to demonstrate a commitment to quality service delivery through continuous improvement for the benefit of the Service and the organisation

3. CORE RESPONSIBILITIES / DUTIES

- Build and maintain supportive relationships with families.
- Work within families own homes at times as identified as requiring support.
- Make positive interventions on behalf of identified children.
- Provide advice, guidance and support for children and families on a variety of wellbeing issues.
- Work collaboratively within a multi-disciplinary framework and community-based supports.
- Contribute to written reports, assessments and keep detailed records according to Aberdeenshire Council's procedures.
- Build and maintain positive relationships with key professionals.
- Participate in meetings where appropriate.
- Participate in professional supervision and training.
- Participate in identified work independently and with colleagues.
- Undertake other relevant duties as required relating to supporting children and their families involved with the Family Wellbeing Hubs.

4. QUALIFICATIONS AND TRAINING

Essential:

- Educated to HNC level or equivalent work experience
- Current valid driving licence

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Desirable:	• Relevant training and qualifications

5. EXPERIENCE	
Essential:	• Proven experience of working with children and families • Ability to manage challenging situations in an appropriate manner • Experience of working with a range of different people with varying needs • Experience of supporting families to identify and work towards their own goals • Experience of multi-disciplinary working
Desirable:	• Experience working across sectors • Experience using Microsoft Office packages to a proficient standard

6. KNOWLEDGE AND SKILLS	
Essential:	• Knowledge of child development, attachment and trauma informed practice • A commitment to working practices that align with the principles of trauma informed practice: safety, trust, choice, collaboration, empowerment • Direct work with and support to children and their families • Excellent communication skills, written, verbal and electronic • Good organisational skills • Ability to travel within Aberdeenshire, transporting children and families where appropriate • Ability to work purposefully and prioritise under pressure • Ability to work on own initiative and as a member of a team • Ability to work flexible hours
Desirable:	• Experience of effectively contributing and working within innovative partnership environments • Involvement in project evaluations • Knowledge and experience of improvement methodologies

7. ADDITIONAL REQUIREMENTS	
Driving Compliance	Authorised Car User It is a material condition of employment for this post that the employee holds a current full driving licence and has a car available, whenever required, in order to undertake the full range of duties of the post. As

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	such, the post is designated as an authorised car user and will be entitled to receive mileage payments. The employee will also be required to produce their licence, on request, at periodic intervals. Should the employee's driving licence be withdrawn, for whatever reason, it may be necessary to terminate the employee's appointment.
Politically Restricted	Not applicable to this post

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