Person Specification

Job Title	Crisis Response Worker		
Section	TARA	**Date Reviewed**	September 2023

Attribute	Essential Criteria	Assessment Method	Desirable Criteria	Assessment Method
Education, Training and Qualifications	• SCQF Level 7 in Health and Social Care (Adults) or extensive professional experience in this field.	**Application + Cite Original**	• Current immigration and asylum processes training • Suicide Prevention training • Working with Trauma Training	**Application + Cite Originals**
Experience	• Previous experience of supporting women who have survived sexual violence and/or male violence against women	**Application + Interview**	• Previous experience of supporting vulnerable women from the asylum, refugee, and new migrant communities • Previous experience of competently handling petty cash and recording expenditure	**Application + Interview**
Knowledge	• Demonstrate knowledge and understanding of commercial sexual exploitation as a form of violence against women • Demonstrate an understanding of culturally sensitive practice	**Application + Interview**	• Demonstrate knowledge of Human Trafficking, causes, methods, and impact on women • Demonstrate knowledge of current UK identification processes	**Application + Interview**
Skills and Competencies	• Competent user of ICT systems, including basic working knowledge of Microsoft Office • Effective communicator with ability to liaise and advocate with external support agencies • Demonstrate excellent decision-making skills • Demonstrable record keeping, reporting and written communication skills • Demonstrate ability to calmly assess and prioritise tasks • Excellent face to face and telephone interpersonal skills and proven ability to engage with vulnerable women from a range of backgrounds • Ability to competently assess needs, including risk, in crisis situations	**Application + Interview + Assessment**	• Demonstrate ability to establish contact with partners and support networks across Scotland • Demonstrate ability to work as part of a team, in isolation and carry out duties remotely	**Application + Interview**

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Job Requirements	• Flexible approach to working that may include some travel outwith Glasgow • Demonstrate ability to work outwith core office hours on an on-call rota, respond with no or limited notice and be available for two hours per week to facilitate handover • Highly motivated and committed to assisting women in crisis situations • Hold a current UK Driving Licence	**Application + Interview + Cite Original**		

disability confident EMPLOYER