Aberdeenshire COUNCIL

Job Profile

April 2022

1. JOB IDENTITY

Post Title:	Climbing Instructor	**Service:**	Education and Children's services
Section:	Leisure	**Grade:**	Technician G
Reports to:	Duty Officer		

2. JOB PURPOSE

- Deliver the safe operation of indoor climbing wall or bouldering wall facilities and provide a high standard of customer service.

There is a requirement to undertake manual handling on a daily basis. There is a responsibility for the post holder to demonstrate a commitment to quality service delivery through continuous improvement for the benefit of the Service and the organisation

3. CORE RESPONSIBILITIES / DUTIES

- Teach, coach and instruct customers on the climbing or bouldering wall and using climbing equipment where appropriate, using the relevant governing bodies' guidelines and framework.
- Responsible for the health and safety of customers by identifying and resolving potential hazards
- Provide instruction and safety information to customers on equipment and climbing and bouldering
- Contribute and assist to route setting on the wall
- Ensure all equipment is properly maintained and secured
- Supervise customer use of safety critical areas and ensure correct operational procedures are followed at all times

4. QUALIFICATIONS AND TRAINING

Essential:

- Academic achievement to Scottish National Level 4 or 5, Standard Grades or equivalent transferable experience and skills
- Climbing Wall Instructor
- First Aid Certificate

Desirable:

- Route Setter Award Level 2
- Relevant sports/ leisure qualifications

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- Relevant health and safety qualifications
- Mountain Training Coaching Award Scheme

5. EXPERIENCE

Essential:

- Experience of working with the public
- Experience of working within a leisure facility
- Leading climbing wall sessions or coaching bouldering sessions
- Teaching climbing or bouldering to children and adults

Desirable:

- Experience with children and adults with additional support needs.
- Experience setting Bouldering Wall Problems
- Setting climbing routes

6. KNOWLEDGE AND SKILLS

Essential:

- Knowledge of climbing equipment
- Customer-focussed with excellent organisational, interpersonal and communication skills
- Self-motivated team player with a positive approach and the ability to work on own initiative
- Ability to undertake manual handling on a daily basis.
- Ability to work to a high level of accuracy, with attention to detail
- Willingness to work unsocial hours

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Desirable:	• Knowledge of Mountain Training Scotland and Climb Scotland development pathways

7. ADDITIONAL REQUIREMENTS	
Driving Compliance	Not applicable to this post
Politically Restricted	Not applicable to this post
Work Smart	Not applicable to this post

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